**HOLLAND HOUSE PATIENT PARTICIPATION GROUP (PPG)**

**WEDNESDAY, 24TH August, 2022 AT 1430**

**AT LYTHAM PRIMARY CARE CENTRE**

**Present:**

Judith Milne – Practice Manager

Dr S Johnson

Sally Pern – Business Development Manager

Karen Donley - PPG Chairperson

Yvonne Hocken

Janet Robinson

Barbara Weston

Apologies for absence – Robbie Jones: Barbara Smith; Elaine Townsend

**WELCOME AND INTRODUCTION**

Karen welcomed everyone to the meeting.

**DECLARATIONS OF INTEREST**

There were no declarations of interest relating to any items on the agenda.

**APPROVAL OF PREVIOUS MINUTES**

One change to the minutes was requested by Sally Pern with regard to the availability of the patient leaflet. This was accepted and the minutes were approved.

**FLU AND COVID VACCINATION PLANS**

Judith Milne explained the Covid and flu vaccination current plans as follows:

For Covid vaccinations – these will be delivered jointly by Holland House Practice, Fernbank Practice and Old Links Practice. The venue is the Primary Care Centre at Lytham and eligible patients of these Practices will be invited to attend.

* Residents of Care Homes will be a priority
* 17th September – Over 75’s
* 2nd and 9th October

Each Practice will be delivering their own flu vaccinations on 1st and 8th October. Again, eligible patients will be invited to attend.

PPG members were asked if they could help on the above days at the Primary Care Centre.

Action PPG members to confirm their availability, Karen to co-ordinate response.

**WORLD HEART DAY**

Robbie Jones provided a written update:

* Regarding World Heart Day(Thursday 29 Sept 2022), plans have moved forward:
* Lytham windmill will be illuminated red from the preceding Friday, along with Blackpool Tower on the day itself.
* Free heart screening is going to be offered for Blood pressure & AFib to passers by at theSandcastle Waterpark in Blackpool, where various other activities will also be based (information boards/banners and hopefully screening for diabetes, cholesterol and liver conditions). Likely times are from 12.30-3.30pm. Approx 10 clinicians are due to be on hand.
* It is hoped to be able to offer Defib awareness also run by paramedics, as the Sandcastle have been instrumental in providing 14 Defibs on the prom in Blackpool
* It is hoped that people present on the beach near the Sandcastle will be involved in a heart shape to be photographed via a drone at about 5pm
* Final details will be provided soon and made available as soon as possible

**Patient Survey**

A survey is underway for patients who have visited a Practitioner – it’s an “Improving Practice Questionnaire”. It is designed to be completed on the day patients attend an appointment to enable quick feedback from patients.

PPG members were asked if they could possibly help at times to hopefully encourage the importance of the feedback to patients at this time. The survey takes only a few minutes to complete.

Action Karen to co-ordinate availability to support this by PPG members

**Enhanced Services**

Enhanced Services is the provision of appointments in evenings and at weekends. A change has been made to improve this service with regard to the locality and distribution. For Holland House patients this means that although the service will offer the same amount of appointments as before, fairer access to these appointments will be available in the locality of St Annes, Lytham and Freckleton.

**Patients living with dementia**

A discussion took place with regard to what happens to patients who have been discharged from the Memory Service. It was confirmed that those patients will have an annual review at which time focus will be placed on their care plan.

**Social Prescriber Team**

After a discussion about what impact the Social Prescribers Team were having on patients, what worked well etc. It was agreed that Karen should meet with the Manager of the Team to discuss the activities etc, particularly in connection with support to those living with dementia. This is particularly important as it impacts on the PPG strategy pre Covid and what parts of the strategy needs to be updated.

Action Sally Pern to connect Karen to the Social Prescribers Manager

**Annual Singalong for Residents of Care Homes**

A date was proposed for 2023 which was rejected, due to the fact it was so close to a Bank Holiday. Another date will be obtained from Lowther as soon as possible.

Action Elaine Townsend

**Medical Students**

Medical students (almost qualified) are spending time with the Practice to gain GP training and experience. Dr Johnson explained that as part of their time with the Practice she would like members of the PPG to meet with the student(s) to speak with them about non clinical areas and also managing long term conditions. Barbara Weston and Janet Robinson confirmed their interest and also Robbie Jones would be asked to join too.

**Book Sale raising funds for Alzheimer’s Society**

The book sale to date has raised over £7000 -Janet explained she needed someone to support her who is on “site”. This discussion is ongoing and Janet will update at the next meeting.

**Date of next meeting**

The date of the next meeting is Wednesday, 19th October at 2.45pm