**HOLLAND HOUSE PATIENT PARTICIPATION GROUP (PPG) MEETING**

**5 JUNE 2019**

**DOCTORS DAY ROOM - HOLLAND HOUSE**

**16.00 HRS**

**PRESENT:** Karen Donley (Chair)

Dr. Morag Sloan

Heather Kynaston

Barbara Smith

Bill Gormley

Barbara Weston

Elaine Townsend (Minute Secretary)

**APOLOGIES:** Janet Robinson,Amanda Lanzani,

Michael Crowther

**(1) WELCOME AND INTRODUCTION**

Karen Donley extended a warm welcome to all present, and thanked everyone for attending.

**(2) DECLARATION OF INTEREST**

There were no declarations of interest relating to any items on the agenda.

**(3) MINUTES AND ACTION SHEET**

The minutes of the previous meeting were agreed as an accurate record.

**(4) INTRO TO ADVANCED CLINICAL PRACTITIONER ROLE**

Lise Cross, the Advanced Clinical Practitioner attended the meeting to give an overview of her role at Holland House

Lise is educated to university degree level and has joined the team at Holland House surgery from Blackpool Victoria Hospital, where she was qualified to an advanced level in the cardiac unit.

She has now moved into general practice and her responsibilities include:

* assessment, diagnosis and treatment of adult patients (this does not include children under 12 years of age or gynaecology problems
* she is able to request a range of appropriate clinical; tests and assessments to make a diagnosis
* she is able to prescribe medication and to work with patients to manage their medication
* she is able to substitute for a doctor

Karen thanked Lise for taking time in her very busy schedule to attend the meeting, and for her interesting and informative presentation.

**(5) FUTURE HOLLAND HOUSE PRACTICE CHANGES**

Heather Kynaston, Practice Manager, announced that she will be leaving the Holland House practice on 8 August 2019 to move on to pastures new. All the members of the PPG said how sorry they would be to lose Heather as she has been a tremendous support to the PPG during her time as Practice Manager.

**(6) COMMUNITY CANCER HUB PROPOSALS**

David Baxter, Chairman of the Cancer Care Improvement Group and Karen Wood a cancer patient and also a volunteer, were invited to the meeting by Barbara Weston, to inform the PPG of their proposals for the future.

They told the meeting that their mission was to give ‘support and guidance for anyone affected by cancer in the Blackpool, Fylde & Wyre areas by providing opportunities to access emotional, social, physical and spiritual resources in a non-clinical community environment’.

To achieve this they hoped to set up a community cancer hub in Fylde & Wyre for people in the area affected by cancer. This, like Vine House near Preston, would provide free help and awareness in a homely setting on practical matters that could be useful to cancer patients and carers. i.e. travel information to hospitals, where to park, what happens when you arrive, counselling support to patients, and relaxation in the form of arts and craft, aromatherapy, physiotherapy, meditation etc. Also to set up the HOPE ((Help Overcoming Problems Effectively) Programme in Blackpool which is run by McMillan Cancer Support in other areas.

Obviously costs for this project will be high and they hope to begin fund raising in the middle of this year and will require help and support from volunteers. Further information and leaflets will be available in the surgery.

Karen thanked both David and Karen for their very interesting and informative presentation.

**(7) PATIENT SURVEY SUMMARY FROM STEERING GROUP**

The Receptionists are to contact Barbara Weston, Barbara Smith and Janet Robinson to give an update and then a Steering Group Meeting will be arranged.

**ACTION: Receptionists**

**(8) AOB**

Barbara Weston reported that she had spoken with Amanda at AKS to ask if pupils could once again help at the dementia friendly afternoon Christmas Singalong at the end of November inLowther Pavilion. Amanda has promised to ask the question and let Barbara know the answer as soon as possible.

Barbara has also broached the subject of getting AKS senior school pupils to become involved with the PPG. This is something that will be discussed after half-term. Options will then be brought to a future PPG meeting. **ACTION: Barbara Weston**

As Aroma Cafe is now under new ownership the sale of books raising funds for Alzheimers Society will now be re-located in Holland House waiting room.

**ACTION: Heather Kynaston/Janet Robinson**

**(10) NEXT CORE PPG MEETING**

The date of the next meeting is Thursday 11 July 2019 at2.30 pm in the Doctors’ Day Room.